

INPATIENT ONLY



Group Supplemental Medical Insurance  
underwritten by SiriusPoint America Insurance Company

DESIGNED TO SUPPLEMENT  
YOUR **BRONZE ACA PLAN**



ATTENTION  
PLEASE

**READ CAREFULLY FOR ALL LIMITATIONS,  
EXCLUSIONS, AGE LIMITS, DEFINITIONS AND  
SCHEDULE OF BENEFITS. CALL 866-438-4274  
WITH ANY QUESTIONS.**

 SIRIUS  
POINT

Supplemental Health  
Plan for those under 65  
and not on Medicaid.

 UBA

TruGapHospitalCert\_v0125  
HASA-GAP-1000

# SIRIUSPOINT AMERICA INSURANCE COMPANY

1 WORLD TRADE CENTER  
285 FULTON STREET, 47<sup>th</sup> FLOOR  
NEW YORK, NY 10007  
(212) 312-2500

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## GROUP VOLUNTARY SUPPLEMENTAL MEDICAL INSURANCE CERTIFICATE INSURING AGREEMENT

SiriusPoint America Insurance Company certifies that We have issued Group Voluntary Supplemental Medical Insurance Policy Number HASA-GAP-1000 to United Business Association, the Policyholder, to insure Eligible Persons described in this Certificate.

Coverage provided by the Policy will be administered on behalf of the Company by Healthy America.

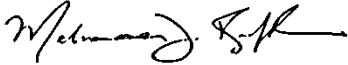
This Certificate describes the benefits and provisions of the Policy and is in effect for You when You meet the conditions of eligibility described in this Certificate and the Policy under which it is issued. This Certificate takes the place of any other Certificate previously issued to You. It contains all of the terms and conditions applicable to this insurance. Please read it carefully and keep it in a safe place.

This Certificate is not the Policy, nor does it waive or alter any of the Policy's terms and conditions. Final interpretation is governed by the Policy. You may examine the Policy at the office of the Policyholder during normal business hours.

**IMPORTANT NOTICE:** Benefits are payable only for Covered Charges for treatment that is both started and completed while a Covered Person is insured under the Policy, and after any applicable Waiting Periods have been served.

The Policy under which this Certificate is issued may at any time be amended or canceled, as stated in its provisions. Such an action may be taken without the consent of or notice to any Covered Person who Claims rights or Benefits under the Policy.

Signed for SiriusPoint America Insurance Company:



Melissa J Ralph  
Secretary



Paul Mihulka  
President

### THE POLICY UNDER WHICH THIS CERTIFICATE IS ISSUED IS A LIMITED BENEFIT POLICY IT IS NOT A MAJOR MEDICAL EXPENSE POLICY

The Policy under which this Certificate is issued supplements an underlying Health Benefit Plan (HBP) and is available only while the coverage is continuously maintained under an underlying HBP.

The Policy under which this Certificate is issued is not intended to cover all medical expenses. The Policy is issued independently from the underlying Health Benefit Plan (HBP). SiriusPoint America Insurance Company, the Company issuing the Policy under which this Certificate is issued, does not provide the primary coverage under the underlying Health Benefit Plan (HBP).

The Policy under which this Certificate is issued is specifically designed to fill gaps in coverage under the underlying Health Benefit Plan (HBP), such as Coinsurance and Deductibles. The Policy does not coordinate its benefits with those provided under any Health Benefit Plan.

The Policy will only be issued if an HBP is in effect. The Policy will terminate upon termination of the HBP.

Coverage under the Policy will not differentiate among individuals in eligibility, benefits, or premiums based on any health factor of an individual (or any dependent of the individual).

Late entrants may be subject to a 30 day waiting period before becoming eligible for coverage.

**THE POLICY UNDER WHICH THIS CERTIFICATE IS ISSUED IS NOT A MEDICARE SUPPLEMENT POLICY.** If an Insured is eligible for Medicare, review the Guide to Health Insurance for People with Medicare, which is available from the Company.

This Policy under which this Certificate is issued is a legal contract between the Policyholder and the Company.

*Please read this Certificate carefully.*

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## SCHEDULE OF BENEFITS

This Certificate Schedule of Benefits shows highlights of the coverage available under the Group Policy. Final interpretation of all provisions and coverages will be governed by the Group Policy on file with the Company at its administrative office and with the Policyholder.

<b>Policyholder:</b>	United Business Association
<b>Policy Effective Date:</b>	January 1, 2024
<b>Policy Number:</b>	HASA-GAP-1000
<b>Policyholder Address:</b>	409 W Vickery Blvd, Fort Worth TX 76104
<b>Eligible Classes:</b>	All active members of the Policyholder who are enrolled in an ACA Bronze plan and have chosen to enroll themselves in the Inpatient-only TruGap plan.
<b>Waiting Period:</b>	30 days from initial eligibility
<b>Contribution Type:</b>	Voluntary
<b>Initial Monthly Premium for members Under 55:</b>	Member Only: \$31.00 Member and Spouse: \$59.30 Member and Children: \$55.49 Member and Family: \$79.64
<b>Initial Monthly Premium for members 55 and older:</b>	Member Only: \$46.49 Member and Spouse: \$92.06 Member and Children: \$59.88 Member and Family: \$101.62
<b>Method of Premium Payment:</b>	Remitted by Policyholder to Us or Our Agent
<b>Premium Due Date:</b>	1 <sup>st</sup> of each month
<b>Plan Year:</b>	Calendar Year

## Supplemental Medical Benefits

### Deductible:

Inpatient Hospital Plan Year Deductible per Covered Person	\$1,000
Maximum Deductible per family	2 times the Individual Deductible.

### Inpatient Hospital Benefit

Individual Plan Year Benefit Maximum	\$7,500 per Covered Person per Plan Year
Plan Year Benefit Maximum per Family	2 times the Individual Maximum

## GENERAL DEFINITIONS

Please note that certain words used in the Policy and this Certificate have specific meanings. The words defined below and capitalized within the text of this Certificate have the meanings set forth below. Additional terms may be defined elsewhere in the Certificate. The male pronoun includes the female whenever used.

**Accident:** A specific unforeseen event:

1. that is sudden, unexpected, and unintended, over which a Covered Person has no control; and
2. which happens while the Covered Person is covered under this Policy; and
3. which directly, and from no other cause, results in an Injury; and
4. that is independent from Sickness, disease, bodily infirmity, or illness.

**Benefit:** The dollar amount payable by Us to a Claimant or assignee under the Policy.

**Calendar Year:** For the first year is the period of time that begins on the Effective Date and ends on December 31. For subsequent years, it is the period of time that begins on January 1 and ends December 31.

**Certificate:** This document that provides a description of the Coverage available under the Policy.

**Child or Children:** See definition of Eligible Dependent.

**Claim:** A request for payment of covered Benefits.

**Claimant:** A person who has filed a Claim for Benefits under the Policy, as an Insured Person or as a Covered Dependent.

**Company, We, Us or Our** means SiriusPoint America Insurance Company, domiciled in New York, New York.

**Complications of Pregnancy:** Any of the following:

1. a condition that, while affected by pregnancy, is still classified by accepted medical standards as a Sickness apart from the normal bodily changes that accompany pregnancy;
2. a non-elective cesarean section;
3. an extra-uterine or ectopic pregnancy; or
4. a spontaneous termination of pregnancy during a period of gestation in which a viable birth is not possible.

Complications of Pregnancy do not include: false labor, premature labor, high risk pregnancy or delivery, occasional spotting, Physician-prescribed rest, morning sickness, pre-eclampsia or placenta previa or similar conditions that occur in a difficult pregnancy.

**Coverage:** The right of the Covered Person to receive Benefits subject to the terms, Conditions, limitations and exclusions of the Policy and this Certificate.

**Covered Charge:** Those expenses described in the Policy and this Certificate that are payable under both the Policy and the Covered Person's Health Benefit Plan. Expenses that are excluded under either the Policy or the Covered Person's Health Benefit Plan are not Covered Charges.

**Covered Dependent:** Your Eligible Dependent who is insured under the Policy.

**Covered Person:** You and Your Eligible Dependents whom You have enrolled for insurance and paid any Premium due under the Policy.

**Deductible:** The amount of Covered Charge that must be paid in full by You each Plan Year for each Covered Person (or to the maximum per family limit, when applicable) before any Benefits are payable by Us.

**Domestic Partner:** An individual in a relationship with You that satisfies the following criteria:

1. For at least 6 consecutive months prior to Your Domestic Partner's Effective Date of Insurance, You and Your Domestic Partner, are and have been each other's sole Domestic Partner and have maintained the same principal place of residence; and
2. Your Domestic Partner is at least 18 years of age; and
3. You and Your Domestic Partner are not married or related by blood; and
4. You and Your Domestic Partner are jointly responsible for each other's welfare and financial obligations; and
5. You and Your Domestic Partner have filed a Domestic Partner affidavit; and
6. You and Your Domestic Partner are not legally married to anyone else.

**Effective Date:** The date on which insurance Coverage begins under the Policy.

**Eligible Class:** A group of people who are eligible for Coverage under the Policy.

**Eligible Dependent:** Includes:

1. Your Spouse (if not legally separated or divorced from You);

2. Your Child from the moment of birth, until the Child attains Age 30; and
3. Your Child who is a student may be covered until Age 30 provided such Child is a Full-Time Student and more than 50% dependent on You for support and maintenance and proof of the Child's enrollment as a Full-Time Student is submitted to Us.

Eligible Dependent Children include natural children, stepchildren, adopted children, children Placed for Adoption, children appointed to Your custody by a court or administrative order, or foster children who are dependent upon You for support. Adopted children include a Child where an Eligible Person has the assumption and retention of a legal obligation for total or partial support of a Child in anticipation of the adoption of the Child.

Eligible Dependent Children also include a Your Child for whom You are obligated to provide health care coverage by a court or administrative order. We will enroll such Child under family coverage without regard to any enrollment period restrictions, upon application of the Child's other parent or pursuant to a child support order. Coverage for such Child will not be terminated unless We are provided satisfactory written evidence of either of the following:

- a. The court or administrative order is no longer in effect.
- b. The Child is or will be enrolled under comparable health care coverage provided by another health insurer, which coverage will take effect not later than the effective date of the termination of this coverage.

On the date the court or administrative ordered custody or legal obligation terminates, the Child is no longer considered an Eligible Dependent.

The term Eligible Dependent does not include any person who:

1. is in full-time active duty in the armed forces of any country or international authority; or
2. is an Insured Person under the Policy.

**Eligible Person:** A person who belongs to an Eligible Class as described in the Schedule of Benefits, has satisfied the Waiting Period if applicable, and is covered under a Health Benefit Plan.

**Enrollment Form:** The document completed by You in electing Coverage under the Policyholder's Policy.

**Family Member:** A person who is related to the Covered Person in any of the following ways: Spouse, brother-in-law, sister-in-law, daughter-in-law, son-in-law, mother-in-law, father-in-law, parent (includes stepparent), brother or sister (includes stepbrother or stepsister), or Child (includes legally adopted, step or foster child). A Family Member includes an individual who normally lives in the Covered Person's household.

**Group:** A Policyholder or entity who has entered into a contract with Us to provide Coverage under the Policy.

**He, His, Him, Himself:** refers to any individual, male or female.

**Health Benefit Plan:** Any major medical or comprehensive medical plan through which a Covered Person has coverage. It may be a self-funded plan or provided through insurance. Health Benefit Plan does not include any limited medical program, Medicare, Medicaid, CHAMPUS, or TRICARE.

**Hospital:** An institution that meets all the following requirements:

1. it must be operated according to law;
2. it must give 24-hour medical care, diagnosis and treatment to the sick or injured on an inpatient basis;
3. it must provide diagnostic and surgical facilities supervised by Physicians;
4. Registered Nurses must be on 24-hour call or duty; and
5. the care must be given either on the Hospital's premises or in facilities available to the Hospital on a pre-arranged basis.

Hospital does not mean a convalescent, nursing, rest or extended care facility or a facility operated exclusively for treatment of the aged, drug addicts or alcoholics, even though such facility is operated as a separate institution by a Hospital.

**Injury:** Bodily injury sustained directly and independently of all other causes, which results in loss covered by the Policy. The Injury must occur and the loss must begin while the coverage for the Covered Person is in force under the Policy.

**Inpatient:** The Covered Person is a registered bed patient in a Hospital for more than 24 continuous hours and is charged room and board by the facility. The Covered Person must be in the facility on the advice of a Physician and under the regular care and treatment of a Physician.

**Insured Person, You or Your:** A person who is an Eligible Person, who has qualified for insurance by completing the Waiting Period, and for whom insurance under the Policy has become effective.

**Late Entrant:** A person who applies for coverage under the Policy more than 31 days after He initially becomes an Eligible Person.

**Member** means a person who meets all of the conditions of membership and is in good standing with the Policyholder.

**Physician:** means a person licensed by the state in which He is a resident to practice the healing arts. He must be practicing within the scope of His license for the service or treatment given. He may not be the Insured Person or a Family Member.

**Plan Year:** The period of time shown in the Schedule of Benefits as Calendar Year or Policy Year.

**Policy:** The agreement between Us and the Policyholder which states the terms, conditions, limitations, and the exclusions regarding Coverage.

**Policy Anniversary:** The month and day as shown on the Schedule of Benefits in the Policy as the Policy Anniversary.

**Policyholder:** The organization named in the Schedule of Benefits who has contracted with us to provide benefits to You.

**Premium:** The periodic fee required to maintain Coverage for each Eligible Person and Dependent in accordance with the terms of the Policy.

**Schedule of Benefits:** This document shows You the amount of Benefits provided under the Policy.

**Sickness:** A bodily disorder, disease or illness that begins while the Covered Person's coverage is in force, including Complications of Pregnancy.

**Sign or Signed:** The use by a person of a symbol or method with the present intention to authenticate a record. Such authentication may be executed and/or transmitted by paper or electronic media, provided it is acceptable to Us and consistent with applicable law.

**Spouse:** Your lawful Spouse who is an Eligible Dependent. The term also includes Domestic Partner or civil union partner who is an Eligible Dependent, where allowed by law.

**Waiting Period:** The period of time that an Eligible Person must wait to reach their eligibility date and begin coverage. The Waiting Period is shown in the Schedule of Benefits. For Late Entrants, refer to the Waiting Period for Late Entrants section of this Certificate for additional limitations.

**Written or Writing:** A record which is on or transmitted by paper or electronic media which is acceptable to Us and consistent with applicable law.



## WHEN COVERAGE BEGINS AND ENDS

### Who is eligible?

*Eligible Person:* An individual is eligible for Coverage if He is covered under a Health Benefit Plan, is in an Eligible Class as described in the Schedule of Benefits, and if He satisfies any Waiting Period, if applicable, as described in the Schedule of Benefits.

*Eligible Dependent:* Your Eligible Dependents are also eligible for Coverage, provided that He is covered under a Health Benefit Plan, You are insured under the Policy and that Dependent Coverage is provided under the Policy.

*Dual Eligibility Status:* If both an Eligible Person and His Spouse are in an Eligible Class of the Policyholder, each may enroll individually or as a Dependent of the other, but not as both. Any Eligible Dependent Child may also only be enrolled by one parent/guardian. If the Spouse carrying dependent Coverage ceases to be eligible, please notify Us immediately. Dependent Coverage then becomes effective under the other Spouse's Coverage.

### When do You enroll?

Enrollment is when an Eligible Person completes an Enrollment Form giving the information We require. As the Eligible Person, if You are required to pay all or part of the Premium for Coverage, You must agree to make the required contributions and pay the first premium at time of enrollment. The enrollment for Coverage may be written or electronic on an Enrollment Form furnished or approved by Us.

*Eligible Person:* An Eligible Person who has met all eligibility requirements of the Policyholder prior to the Policy Effective Date may request enrollment during the initial Enrollment Period that corresponds with the Policy Effective Date. After the Policy Effective Date, an Eligible Person may not enroll until the next Enrollment Period.

*Eligible Dependent:* If the Policy provides for Dependent Coverage, an Eligible Person may request enrollment of His or her Dependents at any time throughout the Plan Year. The Enrollment Form must be completed and Signed on or before the desired Effective Date of Dependent Coverage. Eligible Dependents who are not enrolled as indicated above will be considered a Late Entrant. Proof of the Dependent relationship may be required by Us.

*Newborn and Adopted Children/Children Placed for Adoption:* Your newborn or adopted child will be covered for the first 60 days following their birth, adoption, or Placement for Adoption. To continue Coverage beyond that 60-day period, You must notify Us in writing of the Child's date of birth, adoption, or Placement for Adoption enroll the child at any time during the 60-day period. Any required Premium must be paid when due from the date of birth, adoption, or Placement for Adoption. Otherwise, Coverage for that Child will terminate as soon as the 60-day period expires.

### When will Your Coverage begin?

If the Policyholder requires You to contribute toward the cost of all or part of the insurance, such insurance will not become effective for You before You agree to make the required contributions and the first premium is paid. The form may be obtained from the Policyholder. Insurance will not be effective to You before the first Premium is paid.

Subject to Your enrollment and payment of any premium due, insurance is effective at 12:01 AM at the main office of the Policyholder on:

1. The Policy Effective Date, if You are eligible prior to the Policy Effective Date, You enroll and You pay the Contributory portion for the entire amount requested; or
2. The first of the month following the date an Eligible Person enrolls and pays the Contributory portion due for the entire amount requested, if an Eligible Person enrolls for Coverage after the Policy Effective Date.

### When will Coverage begin for Your Dependents?

Subject to the enrollment procedure described above and payment of the Premium due, Your Dependents will become insured on the same date and at the same time as You. If You acquire additional Dependents after Your Effective Date of Coverage and have Dependent Coverage, and provided You enroll Your Eligible Dependents as indicated above, the Effective Date of the newly acquired Dependents will be the date We accept the new enrollment, subject to timely payment of any Premium due.

If You acquire additional Dependents after Your Effective Date of Coverage and do not have Dependent Coverage, and provided You enroll Your newly Eligible Dependents as indicated above, the Effective Date will be:

1. for Your Spouse, the first of the month following the event causing eligibility;
2. for all other Eligible Dependents, the first of the month following the date You enroll such Dependent; subject to payment of any Premium due. If Your Dependent is enrolled as a result of a court or administrative order, Coverage

for such child shall take effect on the first of the month following the date of enrollment once the required Premium, if any, has been paid.

### **When will Your Coverage end?**

All of Your insurance under the Policy will terminate at 12:01 AM at the main office of the Policyholder on the earliest of the following dates:

1. The first day of the month following the date in which Your membership terminates. For the purposes of insurance coverage Your membership will terminate when You are no longer an active Member.
2. The date the Policy terminates or Coverage under Your Health Benefit Plan terminates;
3. The first day of the month following the date in which You cease to be an Eligible Person;
4. The date specified by Us in written notice to You that Your Coverage ends due to fraud or misrepresentation;
5. The first day of the month following the date in which We receive written notice from You or the Policyholder telling Us to terminate Coverage of a Covered Person or the date requested in that notice, whichever is later;
6. The last day of the period for which premium was paid, if a premium is not paid when due subject to the Grace Period provision;
7. The first day of the month following the date in which the Policy is changed to end the insurance for Your Eligible Class;
8. The first day of the month following the date in which You enter full-time active duty in the armed forces of any country or international authority, We will refund the unearned pro-rata Premium to such person upon request;
9. The date of Your 65<sup>th</sup> birthday;
10. The date of Your death.

### **When will Coverage end for Your Dependents?**

Your Dependent's insurance under the Policy will terminate at 12:01 AM at the main office of the Policyholder on the earliest of the following dates:

1. The date the Policy terminates or Coverage under Your Health Benefit Plan terminates;
2. The first day of the month following the date in which the Dependent ceases to be an Eligible Dependent
3. The first day of the month following the date in which You cease to be insured under the Policy;
4. The first day of the month following the date in which You cease to be in an Eligible Class for Dependent Coverage;
5. The last day of the period for which premium was paid, if a premium is not paid when due subject to the Grace Period provision;
6. The first day of the month following the date in which We receive written notice from You or the Policyholder telling Us to terminate Coverage on any Dependent or the date requested in that notice, whichever is later;
7. The first day of the month following the date in which the Policy is changed to end the insurance for Your Eligible Class;
8. The first day of the month following the date in which that the Dependent enters full-time active duty in the armed forces of any country or international authority;
9. For Your Dependent Spouse the date of His 65<sup>th</sup> birthday;
10. The date of Your death.

*Handicapped Dependent Children:* Insurance will continue for a handicapped Child who has attained the limiting age shown in the definition of Eligible Dependent, if such Child is unwed and mentally or physically incapable of earning their own living; and dependent on You for support and maintenance and was covered on the day immediately prior to attaining the limiting age. Proof of incapacity must be furnished to Us within 60 days of attainment of the limiting age. Failure to provide such proof within 60 days of Our request will result in the termination of the Dependent child's Coverage under the Policy.

Handicapped Dependent child who is not capable of supporting Himself due to intellectual or physical disability will be continued beyond the age at which Coverage would otherwise have terminated if:

1. The Dependent child became incapacitated prior to the age at which Coverage would otherwise have terminated; and
2. The Dependent child is primarily Dependent on the Eligible Person for support and maintenance; and
3. Proof of such incapacity and dependence is given to Us by a Doctor within thirty-one (31) days of the date the child reaches the limiting age. Proof must also be given to Us annually thereafter. Failure to provide such proof within thirty-one (31) days of Our request will result in the termination of the Dependent child's Coverage under the Policy.

Coverage will continue as long as the Dependent continues to be so incapacitated and Dependent, unless otherwise terminated in accordance with the terms of the Policy.

*Notice Required When Your Coverage Terminates:* We must be informed within 30 days of the date Your Coverage terminates for any reason. Failure to provide timely notice will not continue Your insurance past the time it would have otherwise ended as provided above. In the event Premiums have been paid to Us on Your behalf after Your Coverage should have terminated, We will refund the Premium for the period for which Premiums were paid in error up to a maximum of 2 Policy months. If We are not notified that Your Coverage is terminated and We pay any Benefits for Your Covered Expenses incurred after the date Your Coverage terminated, You will be responsible for payment of all Premiums due through the Policy month in which Benefits were paid.

**What happens if You return to eligible status?**

*After release from active duty:* If Your insurance or Your Eligible Dependent's insurance ends due to Your being called or ordered to full-time active duty in the armed forces of any country or international authority, such insurance will be reinstated without any Waiting Period when You return.

*After loss of eligibility:* If You meet the definition of Eligible Person within 30 days of the date Your Coverage terminated, You may re-enroll for insurance under this Policy.

## COVERAGE PROVISIONS

### What Benefits are provided to Covered Persons?

The following benefits are payable if the Covered Person is covered by a Health Benefit Plan when the Covered Charges are incurred. Each benefit is subject to the terms, conditions, limitations, exclusions and Plan Year Maximums as described herein.

**Inpatient Hospital Benefit.** We will pay the Benefit shown in the Schedule of Benefits for Covered Charges incurred by a Covered Person if:

1. the Covered Charges are incurred while the Covered Person is an Inpatient; and
2. after satisfaction of any Deductible shown on the Schedule of Benefits; and
3. with respect to Late Entrants, the Covered Charges are incurred more than 30 days after the Late Entrant's Effective Date.

Benefits payable are limited to:

1. any deductible amount applied to the expenses covered by the Covered Person's Health Benefit Plan; and
2. any coinsurance and/or copayment amount applied to the expenses covered by the Covered Person's Health Benefit Plan.

### Is there a Plan Year Maximum Benefit?

The Plan Year Benefit Maximum is the maximum benefit payable by the Policy for a Benefit in a Plan Year. This maximum will apply even if a Covered Person's Coverage is interrupted or if a Covered Person has been covered both as an Insured Person and as a Covered Dependent during a Plan Year. The Plan Year Benefit Maximum is listed in the Schedule of Benefits.

## CLAIM PROVISIONS

### Submitting Claims and Receiving Reimbursement

*How to submit a claim:* Written notice of claim must be given to Us within 20 days after the date of loss. Upon receipt by Us of the request for claims forms, We will send Claim forms to the Claimant or You. If such forms are not sent to You or the Claimant within 10 working days, You or the Claimant will meet the Proof of Loss requirements below if We are given written proof of the nature and extent of the loss.

*When to submit a claim:* Proof of Loss must be provided within 90 days from the date of loss to file written Proof of Loss. Proof of loss includes a copy of the Health Benefit Plan's explanation of benefits. We will not deny or reduce any Claim filed after 90 days from the date of loss if:

1. it was not reasonably possible to file the Claim within that 90 day period.
2. the Claim is filed as soon as it is reasonably possible.

In any event, Proof of Loss must be given to Us within 1 year after it is due, unless You are legally incapable of doing so.

*What if additional information is required?* If the Proof of Loss provided does not contain all necessary information or is not on an appropriate Claim Form, forms for filing Proof of Loss will be sent to the Claimant along with a request for the missing information.

*When will the Claim be paid or denied?* After receiving written Proof of Loss and Premium payment, We will pay or deny all Benefits then due for Covered Charges directly to You. We will pay or deny all Claims or any portion of any Claims within 15 working days for an electronic claim or 30 calendar days for a written claim, after receipt of the Claim. If a Claim or a portion of a Claim is contested by Us, You shall be notified in writing, that the Claim is contested or denied, within 15 working days for an electronic claim or 30 calendar days for a written claim after receipt of the Claim by Us. The notice that a Claim is contested shall identify the contested portion of the Claim and the reasons for contesting the Claim. Upon receipt of the additional information requested from You, We shall pay or deny the contested Claim or portion of the contested Claim, (including Our reasons for the denial), within 15 working days for an electronic claim or 30 calendar days for a written claim. If We fail to process claims accordingly, We will add interest to the claim payment in the amount of 12% per annum.

All payments made to or by Us will be made in United States dollars.

*What if there is an overpayment of Benefits?* We will not retroactively deny, adjust, or seek recoupment or refund of a paid claim for any reason, other than fraud or duplicate payments for the same service, after the expiration of one year from the date that the initial claim was paid. If We retroactively deny, adjust, or seek recoupment or refund of a paid claim, the health care provider will have an additional period of six months from the date that the notice of our intent to recoup was received within which to file either a revised claim or a request for reconsideration with additional medical records or information, and We will then process the revised claim or request for reconsideration in accordance with the requirements of When will the Claim be paid or denied above or in accordance with U.S. Department of Labor regulations governing the resolution of claims disputes and time for appeals, if applicable.

## COMPLAINT AND APPEAL PROCEDURES

### **What if You have questions about your Benefits or Claim payments?**

If You have any questions about Your Benefits, a specific Claim payment, or denial, You should contact Us or Our Administrator in writing or by telephone within 30 days.

### **What if You don't agree with a Claim denial?**

If We send You a written statement denying Your Claim in whole or in part, You may submit a written appeal to Us that outlines Your concerns and Your efforts to resolve the matter. The appeal must be filed within 30 days of the receipt of denial. A written decision with respect to the appeal shall be sent to You within 30 days after its receipt, unless special circumstances exist which require additional time, in which case a written decision with respect to the appeal will be sent to You as soon as possible.

*Please send to:*

Health Special Risk, Inc.  
HSR Plaza II, 8400 Belleview Drive Ste 150  
Plano TX 75024

If You are not satisfied by the appeal response or for any reason, You may write to the State of Georgia Department of Insurance. Describe the circumstances and Your complaint.

*Please send to:*

2 Martin Luther King, Jr., Drive  
West Tower, Suite 704  
Atlanta, GA 30334

## LIMITATIONS AND EXCLUSIONS

### Limitations

**Waiting Period for Late Entrants.** For this provision, "Waiting Period" means the first 30 days following the Late Entrant's Effective Date. After the expiration of the Waiting Period, Late Entrants will be eligible for all benefits listed in the Schedule of Benefits for any Covered Charge that is incurred after such Waiting Period.

### Exclusions

No Benefits are payable under the Policy for the following. In addition, the Charges listed below will not be recognized toward the satisfaction of any Deductible, copayment or coinsurance amount:

1. any expenses incurred during any period the Covered Person does not have coverage under a Health Benefit Plan;
2. suicide or any attempt thereat, while sane, except that this exclusion does not apply to any self-inflicted Injury or Sickness that is the result of a medical condition;
3. any intentionally self-inflicted Injury or Sickness, while sane except that this exclusion does not apply to any self-inflicted Injury or Sickness that is the result of a medical condition;
4. home health care, rest care or rehabilitative care and treatment;
5. voluntary abortion except;
  - a. where the Insured's or the Dependent's life would be endangered if the fetus were carried to term; or
  - b. where medical complications have arisen from abortion;
6. any Injury or Sickness as a result of Participation in a Riot, civil commotion, civil disobedience or unlawful assembly. This does not include a loss which occurs while acting in a lawful manner within the scope of authority. For purposes of this exclusion, "Participation" means to take an active part in common with others; "Riot" means any use or threat to use force or violence or disturbance by three or more persons without authority of law;
7. a Covered Person engaging in any act or occupation which is a violation of the law of the jurisdiction where the loss or cause of loss occurred. A violation of law includes both misdemeanor and felony violations;
8. participation in a contest of speed in power driven vehicles, parachuting, parasailing, bungee jumping, scuba diving, stunt driving, rock climbing, flying ultra-light aircraft, skydiving, hang gliding or any hazardous sports activity for exhibition purposes;
9. Injury or Sickness as a result of air travel, except;
  - a. as a fare-paying passenger on a commercial airline on a regularly scheduled route; or
  - b. as a passenger for transportation only and not as a pilot or crew member;
10. any Injury that occurs while a Covered Person has been determined to be intoxicated:
  - a. by judicial or administrative judgment or order;
  - b. by evidence of an alcohol concentration in the Covered Person's blood, breath or urine which equals or exceeds the limits set by applicable motor vehicle laws; or
  - c. by other evidence demonstrating the Covered Person was under the influence of any alcohol, narcotic, barbiturate or hallucinatory drug, unless the same was administered on the advice of a Physician and was taken according to the prescribed dosage; and the use of such substance was a proximate cause of the Injury;
11. alcoholism or drug use, unless administered on the advice of a Physician and was taken according to the prescribed dosage;
12. procedures associated with sex changes;
13. any treatment, drugs or surgery considered experimental by the American Medical Association, the Health Care Finance Administration or the Federal Drug Administration;
14. any loss while the Covered Person is in the service of the Armed Forces of any country. Orders to active military service for training purposes of two months or less will not constitute service in the Armed Forces. Upon notice to the Company of entering the Armed Forces, the Company will return to the Covered Person pro rata any premium paid, less any benefits paid, for any period during which the Covered Person is in such service;
15. Injury or Sickness for which compensation is payable under any Workers' Compensation Law, any Occupational Disease Law or similar legislation;
16. dental or vision services, including, but not limited to, treatment, surgery, extractions or x-rays, except surgical extractions that are covered under the Insured Person's Health Benefit Plan, and unless:
  - a. resulting from an Injury occurring while the Covered Person's Coverage under the Policy is in force and if performed within 12 months of the date of such Accident; or
  - b. due to congenital disease or anomaly of a Dependent newborn child;
17. routine examinations, such as health exams, periodic check-ups or routine physicals;
18. any expense for which benefits are excluded under the Covered Person's Health Benefit Plan, unless covered under the Additional Preventive Care Benefit.

## GENERAL PROVISIONS

### Assignment

You may assign the Benefits of the Policy to the Provider rendering health care services. You may not assign the Policy in any other way or to any other person. We must be notified in Writing of the assignment. The assignment will not be effective until we receive the Written notice. We assume no responsibility for the validity of any assignment.

### Changes to Policy

The Policy may be amended at any time by written agreement between the Policyholder and Us, without the consent of or notice to any other individual. Any amendment to the Policy must be in Writing and be attached to it. The amendment must bear the signature or a reproduction of the signature of Our President, a Vice President, or Secretary.

### Incontestability

We will not use misrepresentations made by You in a written application to contest the validity of the insurance with respect to which such statement was made, after such insurance has been in force prior to the contest for a period of two years during Your lifetime, unless the misrepresentations are fraudulent. This section does not prevent Us from using at any time a defense based on:

1. non-payment of Premium; *or*
2. any other provision of the Policy; *or*
3. any other defense that is allowed by law.

If You apply to add additional Covered Persons, the incontestable period with respect to newly added Covered Persons is for two years from such Covered Person's effective date. If You apply for increased Benefits under the Policy, We will not use misrepresentations made by You in a written application for such increase to contest the validity of the increased insurance with respect to which such statement was made, after such increase has been in force prior to the contest for a period of two years from the effective date of the increase.

### Errors

You must be properly insured under the Policy. An error or omission by the Policyholder or by Us will not cause You to become Insured. An error or omission by the Policyholder or by Us will not cancel insurance that should continue nor continue insurance that should end. The requirements of the Policy must be properly met for any change in the amount of Your insurance to take effect. We have the right to full recovery of any overpayments made. Such reimbursement will be required regardless of whether the overpayment occurred due to an error by Us, or by You, or Your representative or beneficiary, or the Policyholder.

### Legal Actions

No legal action may be brought against Us to recover Policy Benefits until at least 60 days after the required written Notice of Loss is submitted to Us. No such action may be brought more than 6 years after the time written Proof of Loss is required by the Policy to be given.

### Misrepresentation

Any statement You make in an application to become insured is a representation and not a warranty. No representation made by You in an application to become insured will be used to reduce or deny Your Claim or contest the validity of Your insurance unless:

1. Your insurance would not have been approved except for Your misrepresentation; *and*
2. Your misrepresentation is contained in a written instrument Signed by You; *and*
3. We give You or Your representative a copy of the written instrument that contains Your misrepresentation.

### Misstatement of Age or Fact

If a Covered Person's age or any other fact was misstated, We will use the correct facts to determine whether he or she is insured and if so, for what amount and duration. We will adjust Premium rates to the Covered Person's correct age. We may make this change back to the date Coverage became effective based on the misstated information.



**Notice to Policyholder**

Written notice given by Us to an authorized representative of the Policyholder shall be deemed notice to all affected Covered Persons in the administration of the Policy, including termination of the Policy and termination of individual Coverage under the Policy.

**Workers' Compensation Not Affected**

The Policy does not replace or change any requirement for coverage under Workers' Compensation insurance.

# SIRIUSPOINT AMERICA INSURANCE COMPANY

ONE WORLD TRADE CENTER, 285 FULTON ST, 47<sup>th</sup> Floor  
NEW YORK, NY 10007

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## IMPORTANT NOTICE REGARDING THE OFFICE OF FOREIGN ASSETS CONTROL

Your rights as a policyholder and payments to you, any insured or claimant, for loss under the policy may be affected by the administration and enforcement of U.S. economic embargoes and trade sanctions by the OFFICE OF FOREIGN ASSETS CONTROL (“OFAC”).

### WHAT IS OFAC?

OFAC is an office of the Department of the Treasury and acts under the presidential national emergency powers, as well as authority granted by specific legislation, to impose controls on transactions and freeze foreign assets under U.S. jurisdiction. OFAC administers and enforces economic embargoes and trade sanctions primarily against:

- Targeted foreign countries and their agents
- Terrorism sponsoring agencies and organizations
- International narcotics traffickers

### PROHIBITED ACTIVITY

- OFAC enforces certain embargoes and sanctions against certain designated countries. No U.S. business or persons may enter into certain transactions in or connected to such designated “sanctioned” countries.
- OFAC maintains a directory known as the “Specially Designated Nationals and Blocked Persons” (“SDNBP”) list. No U.S. business or person may transact business with any person or entity named on the SDNBP list.

Additional and more in-depth information on OFAC is available at the following website:

<https://www.treasury.gov/about/organizational-structure/offices/Pages/Office-of-Foreign-Assets-Control.aspx>.

### OBLIGATIONS PLACED ON US BY OFAC

If we determine that you, any insured or claimant are on the SDNBP list or are connected to a sanctioned country as described in the regulations enforced by OFAC, we must block or “freeze” property and payment of any funds transfers or transactions and report all blocks to OFAC within ten (10) business days.

### POTENTIAL ACTIONS BY US

1. We may immediately cancel your coverage effective on the day that we determine that we have transacted business with an individual or entity associated with your policy on the SDNBP list or connected to a sanctioned country as described in the regulations enforced by OFAC.
2. If we cancel your coverage, you will not receive a return premium unless approved by OFAC. All funds will be placed in an interest bearing blocked account established on the books of a U.S. financial institution.
3. We will not pay a claim, accept premium or exchange monies or assets of any kind to or with individuals, entities or companies (including a bank) on the SDNBP list or connected to a sanctioned country as described in the regulations enforced by OFAC. And, we will not defend or provide any other benefits under your policy to individuals, entities or companies on the SDNBP list or connected to a sanctioned country as described in the regulations enforced by OFAC.

### YOUR RIGHTS AS A POLICYHOLDER

If funds are blocked or frozen by us in conjunction with the OFFICE OF FOREIGN ASSETS CONTROL, you may complete an “APPLICATION FOR THE RELEASE OF BLOCKED FUNDS” and apply for a specific license to request their release. Forms are available for download at the OFAC website. See <https://www.treasury.gov/resource-center/sanctions/Documents/license.pdf>.

# HIPAA NOTICE OF PRIVACY RIGHTS

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.**

**PLEASE REVIEW IT CAREFULLY.**

## I. OUR DUTIES

We are required, by Federal law, to maintain the privacy of Protected Health Information. Furthermore, we are required to provide you with notice of our legal duties and privacy practices with respect to Protected Health Information. "Protected Health Information" includes any identifiable information that we obtain from you or others relating to your physical or mental health, the health care you have received, or payment for your health care.

We are required to abide by the terms of this Notice of Privacy Rights currently in effect. We reserve the right to change the terms of this Notice of Privacy Rights and to make the new notice provisions effective for all Protected Health Information we maintain. In the event we change this Notice of Privacy Rights we will notify you and post the new notice to the Sirius America website.

## II. YOUR INDIVIDUAL RIGHTS

With respect to Protected Health Information, you have the following rights:

1. The right to request restrictions on certain uses and disclosures of Protected Health Information, including the uses and disclosures listed in this Notice of Privacy Rights and permitted disclosures. However, we are not required to agree to a requested restriction.
2. The right to reasonably request to receive confidential communication of Protected Health Information by alternative means or at alternative locations.
3. The right to inspect and copy your Protected Health Information in our records, except for:
  - Psychotherapy notes;
  - Information compiled in reasonable anticipation of, or for use in, a civil, criminal, or administrative action or proceeding;
  - Protected Health Information that is subject to a law prohibiting access to that information; or
  - If the Protected Health Information was obtained from someone other than us under a promise of confidentiality and the access requested would be reasonably likely to reveal the source of the information.

4. We may also deny your request to inspect and copy your Protected Health Information if:
- A licensed health care professional has determined that the access requested is reasonably likely to endanger your life or physical safety, or the life or physical safety of another person;
  - The Protected Health Information makes reference to another person and a health care professional has determined that the access requested is reasonably likely to cause substantial harm to such other person; or
  - A licensed health care professional has determined that the access requested by your personal representative is reasonably likely to cause substantial harm to you or another person.

In the event we deny access on one of the above four grounds, you have the right to have the denial reviewed in accordance with applicable law.

5. The right to amend your Protected Health Information contained in our records. However, we are not required to amend the information if the information: (i) was not created by us; (ii) is not part of your medical or billing records; (iii) is not available for inspection; or (iv) the information is accurate and complete.
6. The right to receive an accounting of disclosures of Protected Health Information made by us in the six (6) years prior to the date on which the accounting is requested, except for disclosures:
- To carry out payment and health care operations as provided below;
  - For notification purposes, as provided by law;
  - For national security or intelligence purposes, as provided by law;
  - To correctional institutions or law enforcement officials, as provided by law; or
  - That occurred prior to September 1<sup>st</sup>, 2014 (Effective Date of Notice)
7. The right to obtain a paper copy of this notice upon request if you are viewing this notice electronically.

### III. USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

Under Federal law, we are permitted to use and disclose Protected Health Information, without your authorization, for the purposes of treatment, payment, and health operations.

- Treatment: We do not provide treatment.
- Payment: Payment refers to activities involving collection of premium and payment of claims. Examples of uses and disclosures for the purposes of payment include: (i) sharing Protected Health Information with other insurers to determine coordination of benefits, the administration of claims, determining coverage, and providing benefits; and (ii) sharing Protected Health Information with third party administrators for the processing of claims.
- Operations: Operations refers to the business functions necessary for us to operate, such as quality assurance activities, audits, and complaint responses. Examples of uses and disclosures for operations purposes include: (i) using Protected Health Information for the purpose of underwriting and calculating premium rates; (ii) using Protected Health Information to perform legal, actuarial, and auditing services; (iii) disclosing Protected Health Information when responding to complaints; and (iv) use of Protected Health Information for general data analyses and long-term management and planning.

We may also use and disclose your Protected Health Information for other purposes permitted or required by law, including the following:

- To you, as the covered individual.
- To a personal representative designated by you to receive Protected Health Information or a personal representative designated by law such as the parent or legal guardian of a child, or the surviving family members or representative of the estate of a deceased individual.
- To the Secretary of Health and Human Services, or any employee thereof, as part of an investigation to determine our compliance with HIPAA and the HIPAA Privacy Rules.
- To a business associate as part of a contracted agreement to assist us with our business activities. We require these business associates to appropriately safeguard the privacy of your information.
- For any purpose required by law, provided the use or disclosure complies with and is limited to the relevant requirements of such law.
- To an appropriate government authority as required by law if we suspect child abuse or neglect, or if we believe you to be the victim of abuse, neglect, or domestic violence.
- To a health oversight agency for oversight activities authorized by law.
- In connection with judicial and administrative proceedings, including disclosures in response to a court order, subpoena or discovery request.

- As required for law enforcement purposes.
- To a coroner or medical examiner consistent with law.
- To cadaveric organ, eye or tissue donation programs.
- For specialized government functions (*e.g.*, military and veterans activities, national security and intelligence).
- As required to comply with Workers' Compensation or other similar programs established by law.

The examples of permitted uses and disclosures listed above are not provided as an all inclusive list of the ways in which Protected Health Information may be used. They are provided to describe in general the types of uses and disclosures that may be made.

Other uses and disclosures of your Protected Health Information may be made only with your written authorization unless otherwise permitted or required by law. You may revoke such authorization at any time by providing written notice to us that you wish to revoke an authorization. We will honor a request to revoke as of the day it is received and to the extent that we have not already used and disclosed your Protected Health Information in good faith with the authorization.

#### **IV. COMPLAINTS REGARDING YOUR PRIVACY RIGHTS**

If you believe that your privacy rights have been violated, you may file a complaint with us or with the Secretary of Health and Human Services (the "Secretary"). The Secretary can be contacted at the following address: Hubert H. Humphrey Building, 200 Independence Avenue SW, Washington, DC 20201. If you would like to file a complaint with us, address your complaint to the Privacy Officer at the location listed in the section below entitled "Contact Us." You will not be retaliated against for filing a complaint.

#### **V. CONTACT US**

You may exercise the rights described in this Notice of Privacy Rights by contacting the office identified below. The contact is:

Privacy Officer  
SiriusPoint America Insurance Company  
One World Trade Center, 285 Fulton St, 47th Floor  
New York, NY 10007

#### **VI. EFFECTIVE DATE**

The effective date of this Notice of Privacy Rights is September 1<sup>st</sup>, 2014.



